

# **The Federal Highway Administration's Maintenance Decision Support System Project: Summary Results and Recommendations**

By

William P. Mahoney III  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder, Colorado 80301  
USA  
Phone: 303-497-8426  
Fax: 303-497-8401  
Email: [mahoney@ucar.edu](mailto:mahoney@ucar.edu)

Ben Bernstein  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder, Colorado 80301  
USA  
Phone: 303-497-8424  
Fax: 303-497-8401  
Email: [bernstei@ucar.edu](mailto:bernstei@ucar.edu)

Jamie Wolff  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder, Colorado 80301  
USA  
Phone: 303-497-2812  
Fax: 303-497-8401  
Email: [jwolff@ucar.edu](mailto:jwolff@ucar.edu)

Seth Linden  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder, Colorado 80301  
USA  
Phone: 303-497-8433  
Fax: 303-497-8401  
Email: [linden@ucar.edu](mailto:linden@ucar.edu)

William L. Myers  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder CO 80301

Ph: 303-497-8412  
Fax: 303-497-8401  
Email: [myers@ucar.edu](mailto:myers@ucar.edu)

Robert G. Hallowell  
MIT Lincoln Laboratory  
244 Wood Street  
Lexington MA 02420-9180  
Ph: 781-981-3645  
Fax: 781-981-0632  
Email: [bobh@ll.mit.edu](mailto:bobh@ll.mit.edu)

Jim Cowie  
National Center for Atmospheric Research  
3450 Mitchell Lane  
Boulder CO 80301  
Ph: 303-497-2831  
Fax: 303-497-8401  
Email: [cowie@ucar.edu](mailto:cowie@ucar.edu)

Andrew D. Stern  
Mitretek Systems  
3150 Fairview Park Drive South  
MS-530  
Falls Church, VA 22042  
Ph: 703-610-1754  
Fax: 703-610-1563  
Email: [astern@mitretek.org](mailto:astern@mitretek.org)

George Koenig  
CRREL  
72 Lyme Road  
Hanover, NH 03755-1290  
Ph: 603-646-4556  
Fax: 603-646-4730  
Email:  
[gkoenig@crrel.usace.army.mil](mailto:gkoenig@crrel.usace.army.mil)

Gary Phetteplace  
CRREL  
72 Lyme Road  
Hanover, NH 03755-1290  
Ph: 603-646-4248  
Email: [Gary.E.Phetteplace@erdc.usace.army.mil](mailto:Gary.E.Phetteplace@erdc.usace.army.mil)

Paul Schultz  
NOAA/Forecast Systems Lab  
325 Broadway, R/FS1  
Boulder CO 80303  
Ph: 303-497-6997  
Fax: 303-497-7262  
Email: [paul.j.schultz@noaa.gov](mailto:paul.j.schultz@noaa.gov)

Paul A. Pisano  
FHWA  
HOTO-1 Room 3408  
400 Seventh St. SW  
Washington, D.C. 20590  
Ph: 202-366-1301  
Email: [paul.pisano@fhwa.dot.gov](mailto:paul.pisano@fhwa.dot.gov)

Dennis Burkheimer  
Iowa Department of Transportation  
800 Lincoln Way  
Ames, Iowa 50010  
Ph: 515-239-1355  
E-mail: [dennis.burkheimer@dot.state.ia.us](mailto:dennis.burkheimer@dot.state.ia.us)

Corresponding Author:	William P. Mahoney III
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## ABSTRACT

The U.S. Federal Highway Administration (FHWA) Office of Transportation Operations Road Weather Management (RWM) program began a project in fiscal year 1999 to develop a prototype winter road Maintenance Decision Support System (MDSS). The MDSS capabilities are based on feedback received by the FHWA in 2001 from maintenance managers at a number of State Departments of Transportation (DOTs) as part of an initiative to capture surface transportation weather decision support requirements.

The MDSS project goal is to seed the implementation of advanced decision support services provided by the private sector for state DOTs. This has been achieved by developing core software capabilities that serve as a basis for these tailored products.

After the 2001 user needs assessment was completed, the MDSS program was extended with the objective of developing and demonstrating a functional prototype MDSS. A field demonstration of the prototype MDSS occurred in Iowa between February and April 2003, and a second field demonstration was conducted during the winter of 2004.

The performance of the prototype MDSS was much improved during the second demonstration. The weather and road condition predictions were more accurate and the treatment recommendations generated by the system were reasonable given the predicted conditions. Iowa garage supervisors actively considered the treatment guidance and on occasion they successfully used the recommended treatments without modification.

This paper describes the status of the MDSS project, results and lessons learned from the field demonstrations, and future development efforts.

## INTRODUCTION

With tight budgets and the high expectation of the public for keeping roads clear of snow and ice, today's maintenance manager must be able to handle multiple tasks or risk falling behind the onslaught of winter weather. While good information leads to effective practices, all of the regulations concerning chemical applications, environmental impacts and multiple, often contradictory, weather forecasts can lead to information overload.

The FHWA recognized this potential problem in the late 1990's as part of its RWM program. Weather forecasts were plentiful and a few companies issued road-specific forecasts, but there was a lack of linkage between the information available and the decisions made by winter maintenance managers. It was this gap between meteorology and surface transportation that became the genesis for the winter MDSS (*1*).

Since 1999, the MDSS has evolved into a functional prototype system. During the winter of 2002–2003, the prototype was deployed at several maintenance garages in central Iowa for an initial field demonstration. A second, more comprehensive field demonstration was conducted during the winter of 2003–2004.

## **PROJECT ORGANIZATION**

The MDSS is a research project that is funded and administered by the FHWA RWM program. A consortium of five national laboratories in coordination with state DOTs, academia, and the private sector have also been participating in the development and implementation of the project. These laboratories include:

- Cold Regions Research and Engineering Laboratory (CRREL)
- National Center for Atmospheric Research (NCAR)
- Massachusetts Institute of Technology/Lincoln Laboratory (MIT/LL)
- National Oceanic and Atmospheric Administration (NOAA) Forecast Systems Laboratory (FSL)
- NOAA National Severe Storms Laboratory (NSSL)

The MDSS project integrates state-of-the-art weather forecasting, data fusion, and optimization techniques with computerized winter road maintenance Rules of Practice (RoP) logic. The result is guidance aimed at maintenance managers that provides a specific forecast of surface conditions and treatment recommendations customized for individual plow routes. The MDSS project has several goals:

- Demonstrate to the state DOTs that new technologies are available to assist maintenance managers with maintaining safety and mobility on roadways and provide for more efficient use of chemicals, equipment and staff.
- Show the private sector road weather providers that there is a market for these new technologies. To aid this process, the FHWA is providing the core MDSS modules to any company or organization using an aggressive technology transfer process with the expectation that the MDSS technologies will become commercialized.

Success, as defined by the FHWA, will be reached when private sector companies integrate MDSS components or similar functions into their products and state DOTs purchase these new services. Both of these activities have already begun. In the end, the project will serve to raise the bar on standards for services provided by the private road weather forecasting industry. This cycle has the potential to make state DOT operations more efficient and road conditions safer.

## **PROTOTYPE SYSTEM OVERVIEW**

Each national laboratory brought unique capabilities and expertise to the project. CRREL has experience in creating models for predicting road surface temperature. MIT/LL concentrated on translating the road maintenance RoP into computer algorithms. FSL provided high resolution weather models which generally cover a region or group of states. NSSL contributed algorithms for determining precipitation type (e.g., rain, ice, snow) in weather models. NCAR was the lead laboratory providing the core data processing capability, the graphical user display, and the

engineering to integrate all of the disparate parts into a complete, working prototype. To save time and money, many of the core modules were reused or reapplied from other projects.

Figure 1 shows a high-level flow diagram for the MDSS functional prototype that was used in the winter 2003–2004 demonstration. The top box in the left column represents data received from the U.S. National Weather Service (NWS) National Centers for Environmental Prediction (NCEP). These data include surface observations, statistical guidance products, daily weather summaries, and numerical weather prediction model output from national scale numerical weather prediction models called Eta and Global Forecast System (GFS).

The NWS models were supplemented by high-resolution models run by NOAA FSL. These models were the NCAR/Penn State Mesoscale Model 5 (MM5) and the Weather and Research Forecasting (WRF) model. The models had a grid spacing of 12 km. A sample of the model output zoomed in over Iowa can be seen in Figure 2. In order to provide diversity into the data fusion module, FSL used the NWS Eta model to provide lateral boundary conditions to initialize each model. For the 2004 field demonstration, the FSL models were run hourly generating 15 hour forecasts.

Differing from the NWS models, the FSL models used a new initialization routine to add realistic distributions of moisture and clouds to the model atmosphere. This method, called “hot-start,” allows the models to begin with a much better representation of clouds and precipitation (2). The benefit of the hot start process is a more accurate prediction, particularly in the first six hours of the forecast cycle.

Forecast output from the models, plus surface observations from state DOT road weather information systems (RWIS) were forwarded to NCAR’s data fusion engine called the Road Weather Forecast System (RWFS). The RWIS data were obtained from the Iowa DOT server and ingested into the NOAA/FSL Meteorological Assimilation Data Ingest System (MADIS) where they were quality controlled and disseminated. The RWFS module uses a fuzzy-logic ensembling scheme that has the ability to generate more accurate forecasts than any one individual model input by optimizing the blend of predictors based on recent skill (3,4).

Specialized components such as the road temperature forecast module and the road condition and treatment module (RCTM) use the weather model outputs to generate temperature forecasts for the state and condition of the road surface as well as guidance for chemical concentration and dilution rates.

The final module in the system contains the RoP algorithms. The RoP are customized rules and techniques that are used at DOT maintenance garages for maintaining mobility during winter conditions. These rules tend to be different for each state and in many cases are different for each garage. Hence, this module has the ability to customize many of its inputs so that it can be portable between garages. Treatment recommendations include the following information:

- Recommended treatment plan such as plow only, chemical use, and abrasives
- Recommended chemical amount (e.g., pounds per lane mile)
- Timing of initial and subsequent treatments
- Indication of the need to pre-treat or post-treat the roads

Figure 3 is an example from the MDSS prototype route view page. The top left panel shows an alert summary table with color-coded bars displaying forecasted weather and road condition alerts for the next 48 hours. The panel at the left center provides access for displaying predicted weather parameters and measured road temperatures. The bottom section controls forecast time

selection and animation. Forecasts are generated for locations that routinely provide observations (e.g., airports, NWS reporting sites, and road weather observations stations) and along each plow route using interpolation techniques. Moving a cursor over any point brings up a time series graph of the selected forecast parameter plus additional site specific details. Actual treatments selected by the user are shown in the bottom center along with blowing snow alerts.

The MDSS contains a “what-if” scenario treatment selector. This means that the operator is able to modify the recommended treatment times, chemical types or application rates, and see how the road condition predictions change.

An example of the MDSS treatment selector for US 30 in Iowa on 2 February 2004 is shown in Figure 4. This provides the user with an indication of the mobility, snow depth on the road, road surface temperature and chemical concentration for various treatment scenarios. The lower part of the screen shows the recommended treatment plan and the current plan chosen by the Ames, Iowa garage supervisor. In this example, the recommended and current plan includes a plowing treatment followed by applications of salt (NaCl).

## **FIELD DEMONSTRATION I**

During the summer of 2002, six states competed to win the opportunity to host the MDSS project. While there were several very good candidates, Iowa DOT was selected. Determining factors included the climatological frequency of snow and ice events, their progressive maintenance programs, the availability of high-speed communications and computers at maintenance garages, and a willingness of DOT personnel to participate in training and verification activities. Iowa was also surrounded by a dense network of surface observations and did not have complex terrain.

In all, 15 plow routes and 3 maintenance garages around Des Moines and Ames, Iowa were selected to participate in the demonstration (Figure 5). The Des Moines West garage is located to the west of I-80 and is responsible for portions of I-80 and I-235. The Des Moines North garage is located near the intersection of I-80, I-35, and I-235. This garage is responsible for the expressways through and north of downtown, including secondary roads to the north of the city. The Ames garage is located about 40 miles north of Des Moines near the intersection of I-35 and U.S. 30. The Ames garage is responsible for longer but less traveled routes through the rural areas of central Iowa. The colored dots along the roadways represent automated surface observing stations that were either operated by the NWS, the state, or the Federal Aviation Administration (FAA). These stations served as ground truth for forecast initialization and verification.

The demonstration period began February 3, 2003 and concluded April 7, 2003. During that period, five light snow events (3 inches or less accumulation), three heavy snow events (accumulations of greater than 3 inches), and one mixed rain/snow/ice event occurred.

### **Demonstration I—Lessons Learned**

The first MDSS demonstration was quite valuable as it gave the development team first hand observations of winter maintenance operations. While the demonstration was a success because the prototype was deployed and utilized by several state DOT maintenance personnel, a long list of lessons learned was compiled (5). Some of the more important lessons included:

- 1) The MDSS requires highly specific forecasts of precipitation type, amount, start time, and duration. These parameters translate into more accurate treatment guidance. However, there were numerous occurrences of light precipitation that were not captured by the numerical models. It was found that numerous, short-lived, light precipitation events could produce significant problems on roads because drivers and maintenance crews alike were often caught off guard. It was determined that such accurate predictions of small-scale precipitation events push current limits of predictability.
- 2) The RoP module needed additional development to handle a wider variety of weather and road condition scenarios and treatment responses. Even though the development team met with each of the garage supervisors prior to the demonstration period, it was found that the actual operational practices of maintenance supervisors were different and not necessarily what was described in their operations plans.
- 3) The availability and quality of observed real-time precipitation rate and accumulation data are very poor for snow and ice. State DOT RWIS sites do not have heated precipitation gauges making them useless for measuring freezing and frozen precipitation amounts. It also became readily apparent that the NWS Automated Surface Observing Systems (ASOS) either greatly under-reports wintry precipitation, or fails to report accumulations and liquid equivalents altogether. This lack of accurate precipitation ground truth data prevents the use of the dynamic weighting schemes and forward correcting algorithms in the RWFS.
- 4) The road condition and treatment module needed more development to cover additional weather and road condition scenarios. The RCTM needed algorithms to account for the impact of vehicle speed and volume on chemicals and the complex problem of blowing and drifting snow on the roadway.

## **FIELD DEMONSTRATION II**

One of the reasons for the lengthy list of lessons learned from the first demonstration was the fact that almost no precipitation occurred for approximately three months prior to the start of the first demonstration. This eliminated the system testing and shakedown period, which resulted in a series of system enhancements being implemented during the course of the demonstration period. The FHWA recognized this limitation and provided funding to address many of the issues raised during the first demonstration. The result was a second demonstration that took place in central Iowa from December 29, 2003 through March 24, 2004 (6).

### **Road Condition and Treatment Module (RCTM) Enhancements**

The RCTM is the module that receives weather forecast and observations as input and generates road condition forecasts and treatment guidance. The RCTM encompasses several algorithms such as the RoP module and the road temperature forecast model.

The RoP module was significantly enhanced to recognize the overall storm situation. This new logic allowed the algorithm to handle changing weather situations predicted several hours into the future as the storm evolved.

In the absence of a more sophisticated solution, a blowing snow potential alert was created for the maintenance managers. This alert was based on precipitation type, snowfall history, snowfall rate, air temperature and wind speed. Also taken into account was the occurrence of any other precipitation types (such as rain) that may have fallen since the last snowfall.

Other enhancements were made including modifying the road temperature model to accept actual road temperature and subsurface temperature information as input, rather than simply relying on model-derived values.

## **Road Weather Forecast System (RWFS) Enhancements**

The RWFS is the weather data fusion component of the prototype MDSS. It ingests several types of weather data including observations, model output and statistical data and uses ensemble and data optimization techniques to generate forecast parameters for the RCTM modules.

For the first demonstration, the RWFS generated hourly output that was based on three-hourly model data. The temporally interpolated data were not sufficient to capture the rapid changes occurring at sunrise and sunset and during the passage of strong fronts. For the second demonstration, the mesoscale models and RWFS were modified to generate output hourly for the first 15 hours of the forecast period. The remaining time (forecast hours 16 through 48) still used 3-hourly NWS model data, but at a lower grid resolution. This scheme was selected because generating hourly output is computationally expensive, and it was believed that the first 12 hours of the DOT planning schedule was the most important.

The RWFS was configured to utilize and integrate ten different forecast modules for the winter 2003-2004 demonstration. Models that were ingested into the RWFS included the Eta, GFS, MM5, RUC and WRF. MM5 and WRF were initialized using the NWS Eta model for boundary conditions and was run hourly. MM5 and WRF forecasts from the current run and previous two runs (valid at the same time) were utilized. Aviation model Model Output Statistics (MAVMOS) were also used as input, and Dynamic Model Output Statistics (DMOS) were calculated within the RWFS for each of the model inputs.

Other improvements to RWFS included adding probabilistic forecast information for selected fields, such as the conditional probability of precipitation type as shown in Figure 6, and forward error correction to adjust predictions to better match observations when the forecast time is the current time.

## **Mesoscale Model Enhancements**

An evaluation was conducted to compare the forecast accuracy of the mesoscale models used in the first demonstration. The results indicated that two of the three models (MM5 and WRF) had superior results. These models were also used in the second demonstration. However, because the method used to create a diversity of forecast output was not optimal, the ensemble technique was altered. For the second demonstration, rather than running six different combinations of models every three hours, a time-lagged ensemble technique was used. This method had the mesoscale models running with new data every hour. Then, every three hours the RWFS would accept forecast data from the current hour, the previous hour, and the hour before that as input from the mesoscale model ensemble. This method was also selected to reduce forecast

inconsistencies that would sometimes occur as the models would alternate from one solution to another.

## **MDSS Graphical User Interface (GUI) Enhancements**

The MDSS GUI was rated highly by Iowa DOT personnel for its ease of use and logical layout. However, for the second demonstration, numerous changes were made. These included adding digital values to state and route view graphics; adding a real-time display of state DOT RWIS data; providing an historical window to review guidance from previous forecast cycles; and an event summary page as shown in Figure 6. The event summary page was a “quick-look” summary of weather and road variables for each forecast period and for each plow route. The summary page included maximum and minimum predicted air and road temperatures, total new snow accumulation on the roadway, and an indication of the conditional probability of precipitation type, which is the probability of a certain precipitation type (e.g., rain, snow or ice) should any precipitation occur.

## **Demonstration II—Results and Recommendations**

The second field demonstration began on December 29, 2003. By the conclusion of the 88-day demonstration, there were 15 weather event days ranging from mixed rain and snow events to freezing rain and record heavy snows.

Enhancements made to all aspects of the prototype based on the results of the 2003 demonstration made a significant difference in the quality of the forecasts and treatment guidance, and the subsequent confidence shown by the users. The primary results and recommendations are described below.

### *Road Weather Forecast System*

The data fusion methods and statistical techniques used in the RWFS improved the overall weather prediction skill for parameters that are measured and available in real time. The use of multiple inputs also made the system more robust as it was not prone to down time with the loss of individual forecast modules.

The RWFS forecasts had significantly better skill in the first six hours because of their forward error correcting capability. A seasonal analysis of the Root Mean Squared Error (RMSE) for six weather parameters is shown in Figure 7. The performance of the RWFS was analyzed via comparison of the forecast skill of individual inputs to the consensus (final) forecast. Seasonal assessments of RMSE and bias (forecast-observation) were performed for the ten input forecast modules and the final consensus forecast for the meteorological state variables (temperature, dewpoint, wind speed, cloud cover, and wind direction). Results were based on weighted average RMSE and bias values at every lead time for all forecasts initiated at 18 UTC over the entire winter season for all sites across the state of Iowa. Note that the FSL models only covered a 15 hour forecast period, whereas the NCEP model products covered a 48-hour period.

For all variables except cloud cover, the RWFS forecast has a lower RMSE than its components for a majority of the lead times (0-48 hours). For the air temperature forecasts, it is interesting to note that the individual inputs are clustered between 2.0 and 2.5 C. The MM5 based air temperature forecasts were slightly more accurate than WRF, and AVN MOS is

slightly better than both. For dew point predictions, the AVN MOS had the best skill of the individual components, while the mesoscale models had less skill. The increased skill of the RWFS air and dew point temperatures is good news as these fields are important for predictions of road temperature and frost. The RMSE of the RWFS wind speed predictions was 1.5 meters per second (~3 mph).

The high resolution models did not add value above the standard NWS products for wind, temperature and humidity forecasts, but they did have more skill at predicting precipitation type, rate and timing. The use of high-resolution models is recommended for MDSS applications. It should be noted that the high resolution models should be run out to at least 24 hours as user decisions are generally made the day before the event begins.

### *Winter Precipitation Measurements*

The poor quality of winter precipitation measurements did not provide the same automatic forward correcting benefit for the prediction of precipitation amount. If a data fusion system that adjusts itself based on observations similar to the RWFS is utilized, care must be taken to ensure that the weights given to individual prediction modules are appropriate. If only low quality verification data are available, the weights should be fixed based on experience and/or expert opinion.

### *Short Wave Solar Radiation*

The ability of models to predict insolation varies greatly between models, particularly in partly cloudy conditions. Care must be taken to ensure the model values compare well with measured values. Changes to both research and operational models may impact insolation calculations so routine comparisons should be made. Because insolation measurements are critical for road temperature prediction, it is recommended that insolation measurements be added to surface observing stations and be provided in real time to weather service providers. Real time access to insolation data would provide an opportunity for systems like the RWFS to utilize the data and optimize predictions.

### *Probabilistic Products*

Winter maintenance supervisors are in the business of risk management. Because weather and road conditions will never be perfectly predicted on the scale of plow routes, probabilistic prediction products should be provided. The MDSS conditional probability of precipitation type product was well received by the end users.

### *Road Temperature Prediction*

The MDSS provides three sets of road temperature forecasts for each segment of road: untreated, recommended treatment and actual treatment. The “untreated” forecast is the expected road temperature given that the weather occurs (snow fall on the road, etc.) and no treatments are made (the road is left “as is”). “Recommended treatment” is the expected road temperature, given that the treatment suggested by the MDSS is applied. “Actual treatment” is the expected road temperature, given the actual performed, but this was not always known. The most

appropriate field to verify is the “recommended treatment” field, since it represents a treatment scenario for each event. Only results for that field are discussed here.

The RMSE and Mean Absolute Error (MAE) of the road temperature forecasts (prediction vs. RWIS) are shown in Figure 8. The big difference between RMSE and MAE is that extreme values are discarded when MAE is calculated. It must be noted that there is uncertainty in establishing ground truth for road surface temperature. The MDSS is configured to model the road temperature from the surface to 3 mm deep. The RWIS pavement sensors are embedded in the pavement and the sensor materials and their thermal coupling (or lack thereof) to the pavement below and around them likely contributes to some of the measurement differences.

For all months there were considerably higher measurement differences during the heat of the day. The differences were more prominent during the months of February and March when solar influx was stronger, resulting in a larger diurnal temperature swing. In January, daytime MAE values were up to 3.5°C, while they were nearly 4°C during March. During the night, the MAE values were between 1 and 2°C during all months. A positive road temperature bias was found during the morning hours, followed by a weaker negative (cold) bias in the afternoon. This daytime swing in bias may be attributable to differences in the depth over which road temperature is forecast (~ 3 mm) and the depth of pavement that surrounds the measuring device (several centimeters). Response time differences may have caused a phase shift in the diurnal heating/cooling cycle. Cold biases up to 1.5°C were present during the night, and were typically strongest during the hours between midnight and sunrise.

The road temperature predictions were the most accurate during snowy periods, particularly at night. During nighttime snow events, the MAE ranged from 0.25 to 1.0 C. The next best skill occurred during cloudy days and the least skill occurred during clear or partly cloudy days. It is no surprise that these results strongly suggest that the prediction of insolation is critical and that the weather models have difficulty predicting insolation on partly cloudy days. Additional research focusing on insolation prediction is required. If real-time insolation data become widely available, statistical correction techniques could be applied. Model physics and data fusion techniques may also provide opportunities for improvement.

### *Rules of Practice*

One of the biggest improvements to the MDSS in 2004 was the revision of the RoP code based on lessons learned and experience gained from the first MDSS field demonstration. The primary improvement in the RoP was in considering the entire storm life-cycle for characterizing the overall storm conditions and for recommending treatment strategies. The storm life-cycle includes not only the in-storm conditions when precipitation is falling but also the pre- and post-storm road conditions. Pre-storm conditions control the application of pre-treatment chemicals (such as liquid brine) that are used to prevent icing at precipitation onset. Post-storm conditions (including road temperature and residual water on the pavement) are utilized to protect against re-freezing of the roads after the precipitation has stopped.

Interviews with Ames and Des Moines garage supervisors indicated that there was a general comfort level with the treatment recommendations in 2004 that they did not have in 2003. On several occasions, the DOT used the recommended treatment strategy with little modification. Results in most cases were satisfactory unless storm conditions varied greatly from the forecast. Unfortunately, quantifying the verification of treatment strategies is a formidable

task. Storm conditions are often significantly different during a storm than originally forecasted and even minor changes in parameters like road temperature or road drying time can greatly impact the optimal treatment strategy.

Once those factors are addressed, there is also the puzzling task of ascertaining whether seemingly different treatment applications might yield the same ice-free road conditions. It is onerous, but manageable, to determine if the selected Iowa DOT strategy did or did not keep the roads at the desired level of service. But it is almost impossible to take an unimplemented recommended treatment strategy and determine the exact road conditions.

The 2004 analysis of treatment recommendations highlighted strengths and weaknesses in the current version of the RCTM. The lack of logic for explicitly dealing with blowing snow conditions continues to be a noticeable weakness causing the recommended treatments to be below what might be needed during blowing snow conditions. Modifications made to the RCTM and improvements in the RWFS have yielded recommended treatment strategies that are fairly consistent from run to run. Enhancements made to suppress pre-treatments under warm road and cold road/ blowing snow conditions are effective. Finally, the added ability to protect the wet road surface after the storm precipitation ends was also effective.

In summary, significant improvements to the RoP module in 2004 resulted in treatment recommendations that better matched DOT operations. In some cases, the treatment recommendations were implemented without modification with excellent results. The RoP code (as provided in MDSS Release-3.0), although not perfect, provides a solid starting point for further development and tailoring to specific road operating authorities by the private sector.

### *User Benefits*

There was a consensus among the maintenance supervisors of noticeable improvement to the system in the second demonstration and their confidence in using the system was growing. While there were still some features the supervisors would like to see implemented, there was general agreement that the system showed significant promise and had proven itself to be a valuable tool both for operations and training. Iowa DOT estimated that an operational MDSS has the potential of saving the DOT between 10% and 15% of their annual maintenance costs (materials and manpower), which equates to approximately \$3.5M per year. The users also indicated that an operational MDSS should include meteorological consulting services so that the users have the ability to seek clarification on predicted weather and road conditions.

## **TECHNOLOGY TRANSFER**

One of the main goals of the MDSS project was to use federal funds and national laboratory resources to create a base capability for the private sector to embrace and nurture into new products and services for the state DOTs. With the conclusion of the second field demonstration, the MDSS project will transition from full development to targeted development and technology transfer.

Throughout the life of the MDSS project, all briefing materials, technical reports, evaluations, and software have been made available to any interested parties via NCAR's MDSS Web site at: [http://www.rap.ucar.edu/projects/rdwx\\_mdss/index.html](http://www.rap.ucar.edu/projects/rdwx_mdss/index.html).

Each year, the FHWA sponsored a stakeholder meeting where personnel from state DOTs, research laboratories, academia, and the private sector providers could all be briefed on

project progress. During the summer of 2004, the 6<sup>th</sup> MDSS stakeholder meeting took place. Approximately 115 persons attended the meeting. A technology transfer workshop was also conducted to allow software engineers to learn about the details of the MDSS components.

In the months to follow into 2005, a small amount of additional development will take place for the MDSS. The test bed will be relocated to Colorado, where the challenge of forecasting for road surfaces in complex and mountainous terrain will be explored. In addition, some research will be conducted on better predicting the onset of road and bridge frost.

## **SUMMARY**

The FHWA has been funding and directing a team of national laboratories to create and refine a decision support system for the winter road maintenance community. A demonstration of the MDSS prototype was conducted in central Iowa during the winters of 2003 and 2004. The system showed consistent improvement as the demonstration progressed and a list of lessons learned has been described. Comments from Iowa DOT personnel found the system to be of growing value and showed increasing confidence in its use. They also stated that an operational system could save millions of dollars per year in winter maintenance costs.

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FIGURE 3. Des Moines area MDSS plow routes and forecast points. Users can view the weather and road condition alerts and information for each route as well as the current treatment plan. In addition, users can select to view the recommended treatments and treatment history.

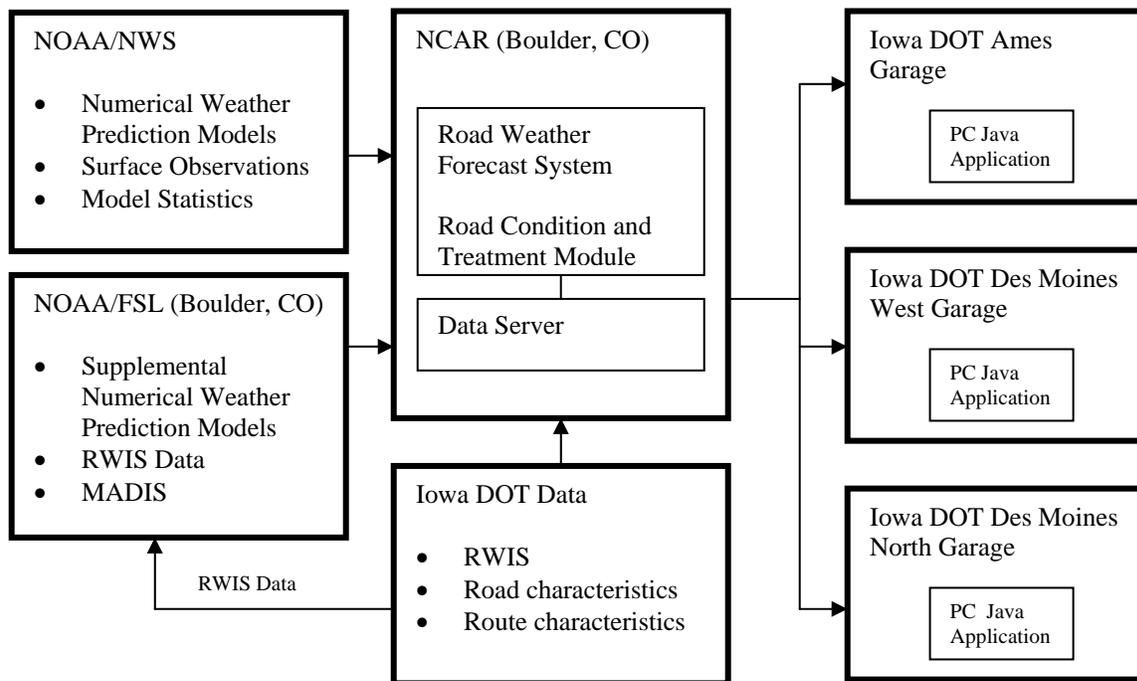
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FIGURE 5. The 2003–2004 MDSS winter demonstration route map consisting of 15 plow routes around metropolitan Des Moines and Ames, Iowa.

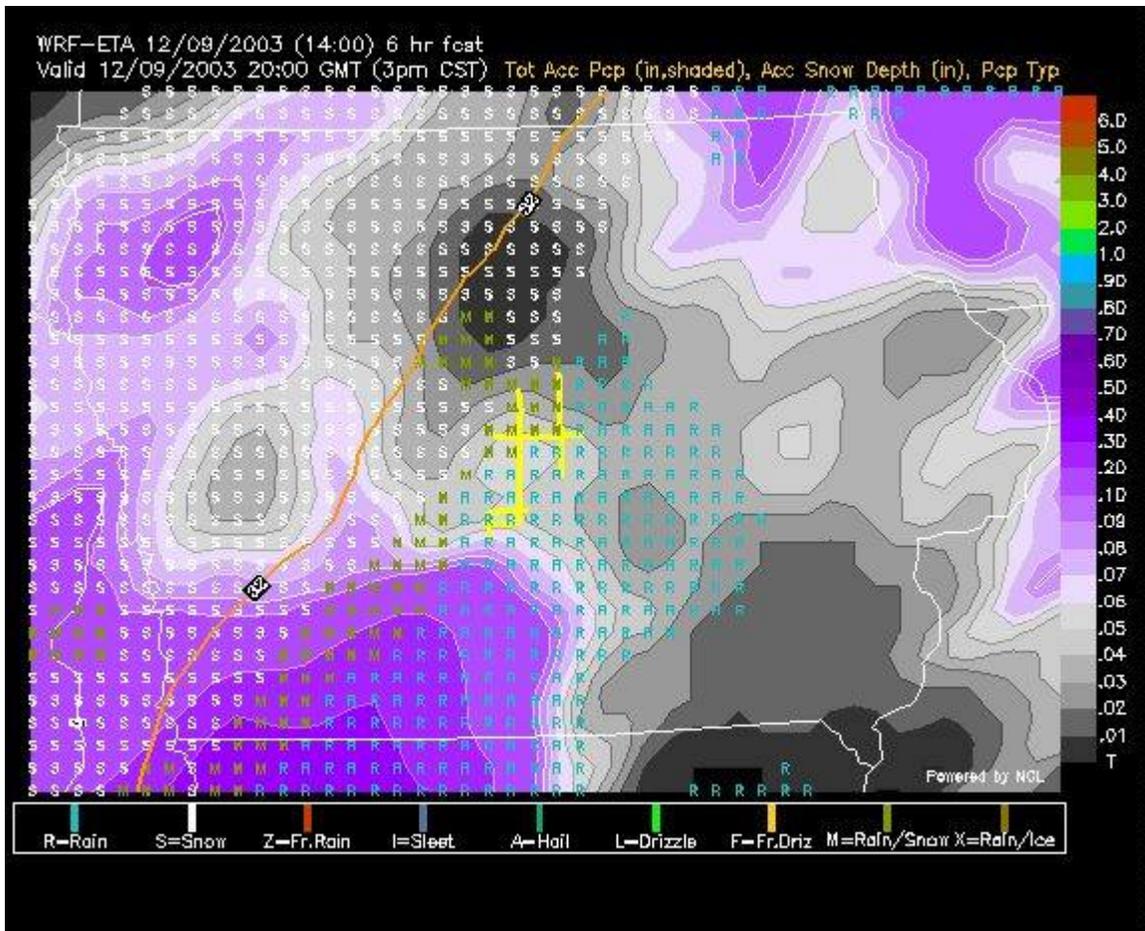
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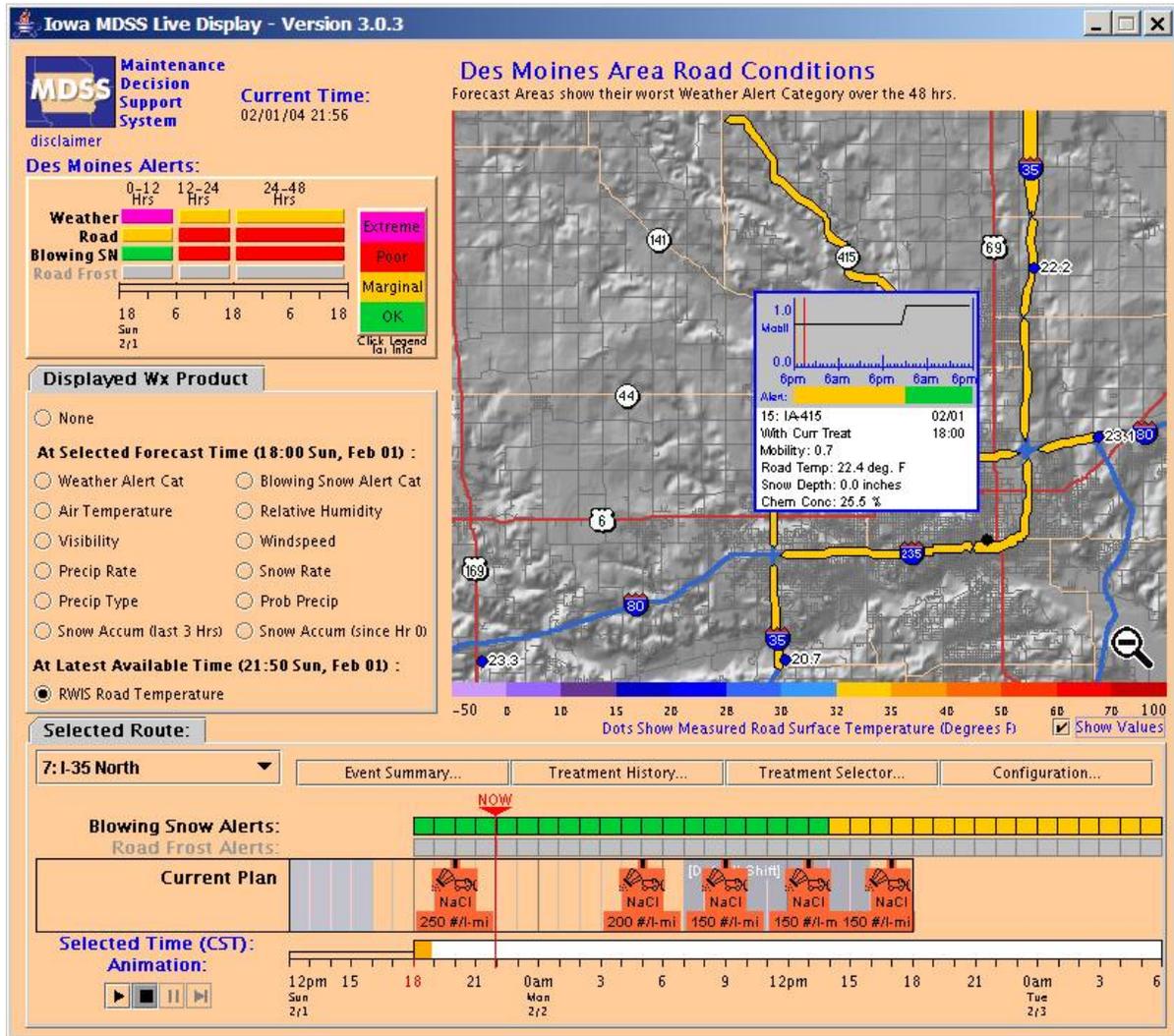
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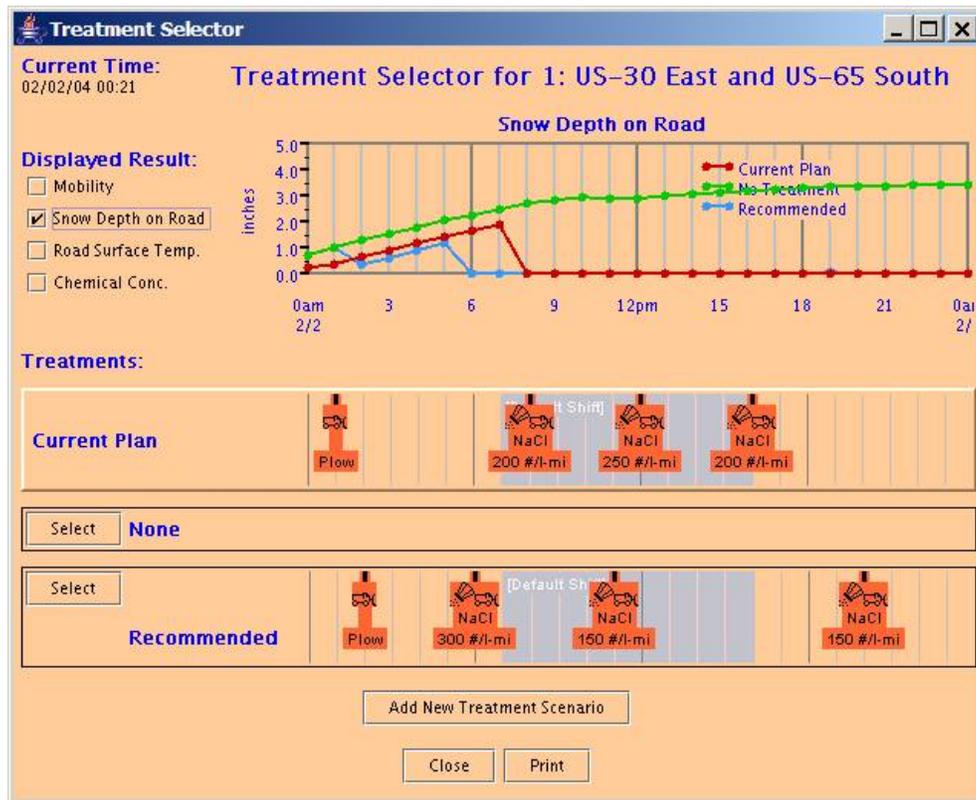
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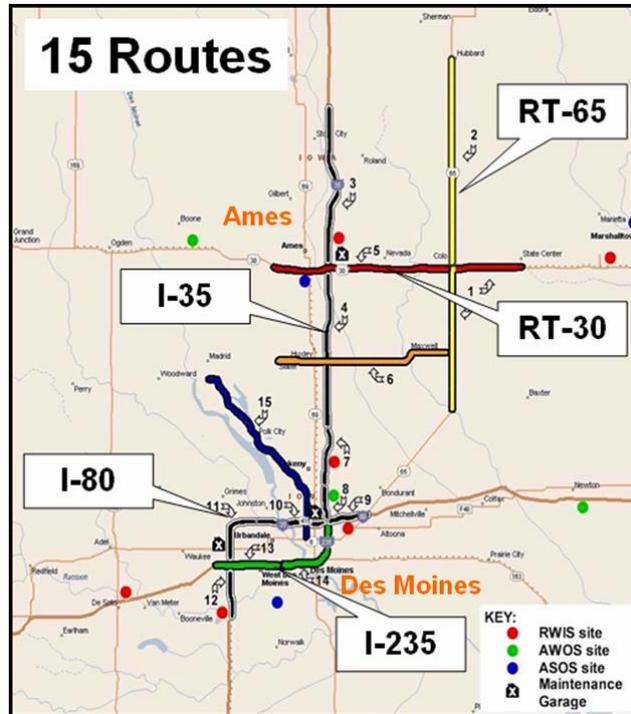
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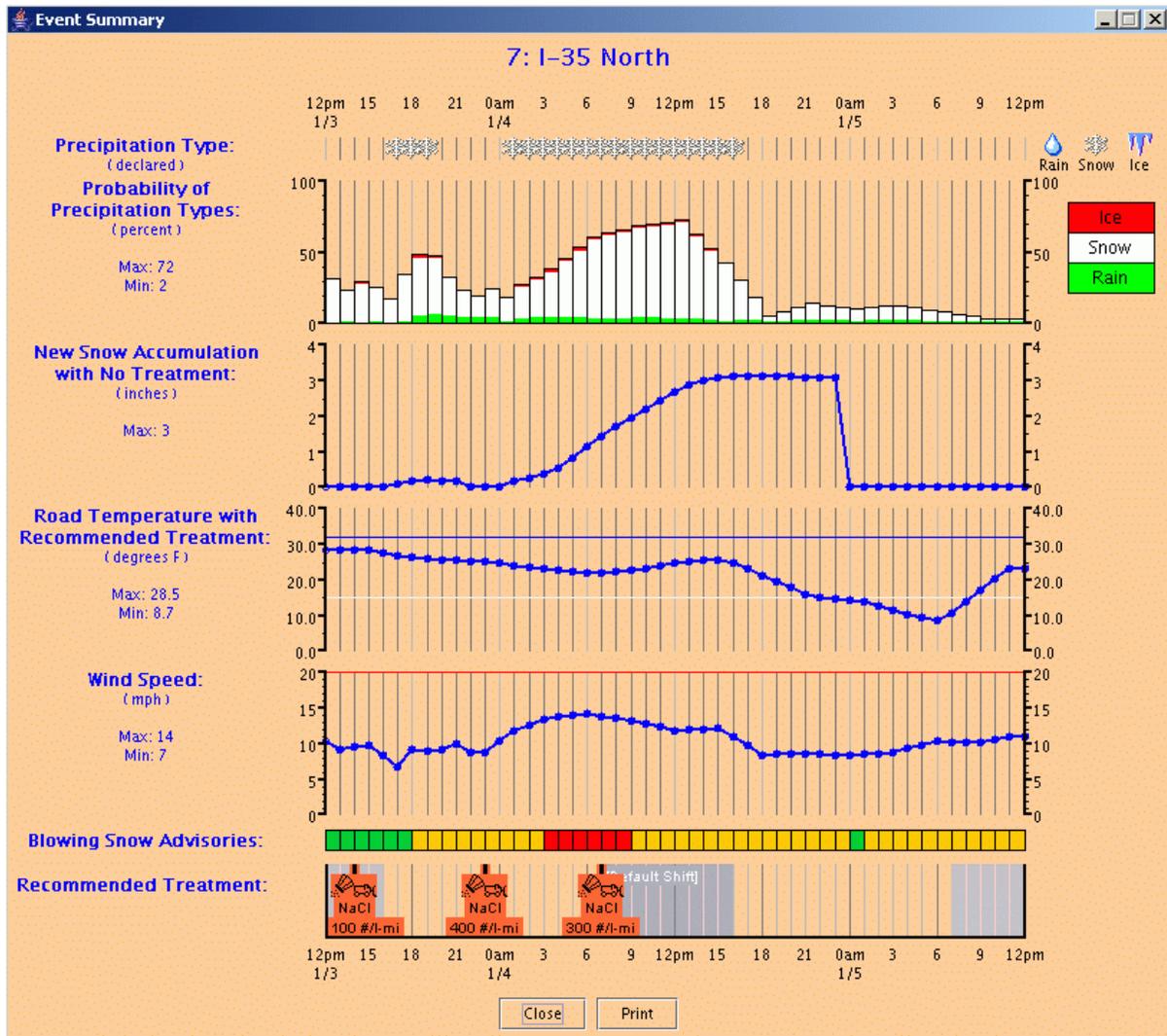
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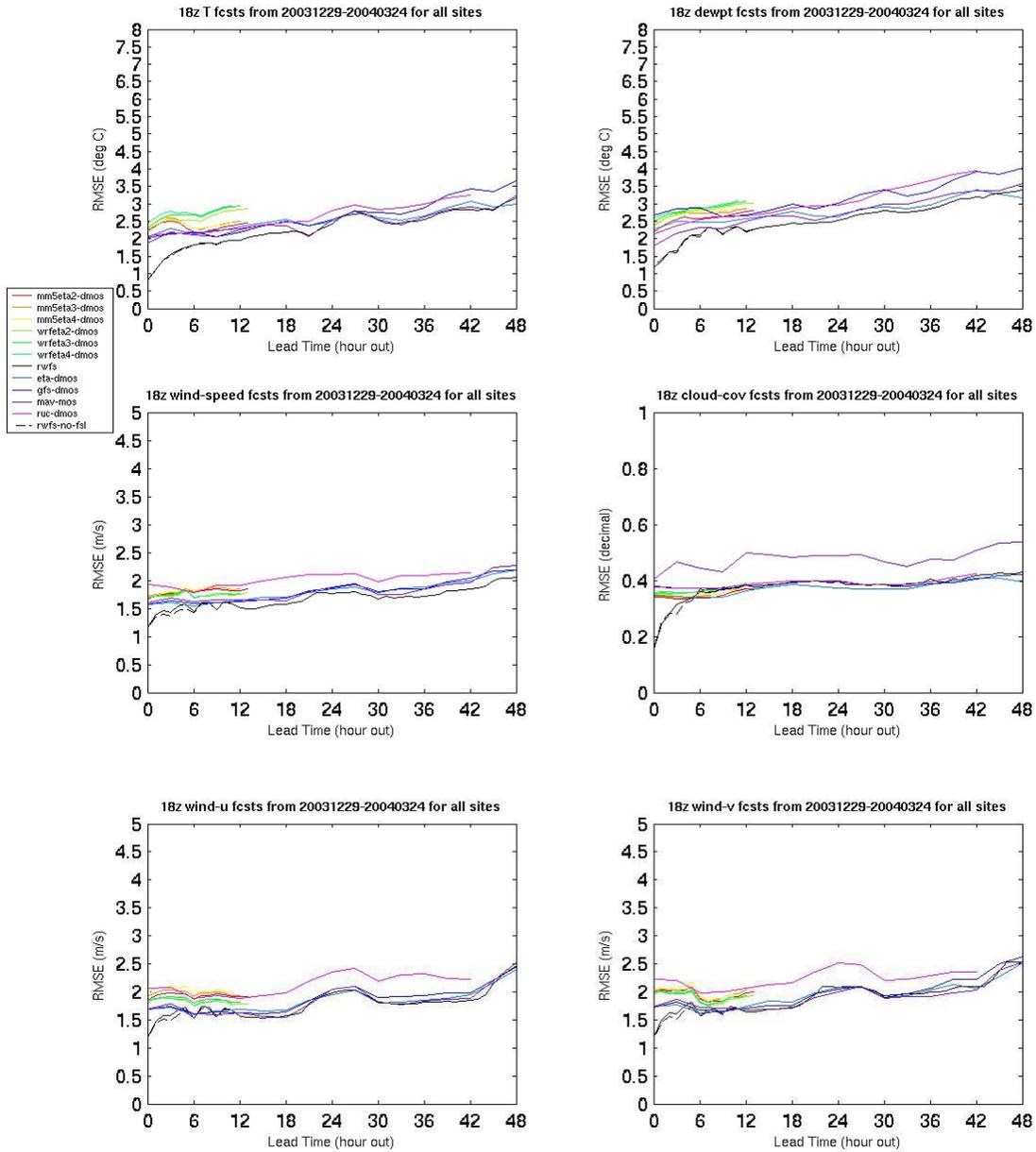
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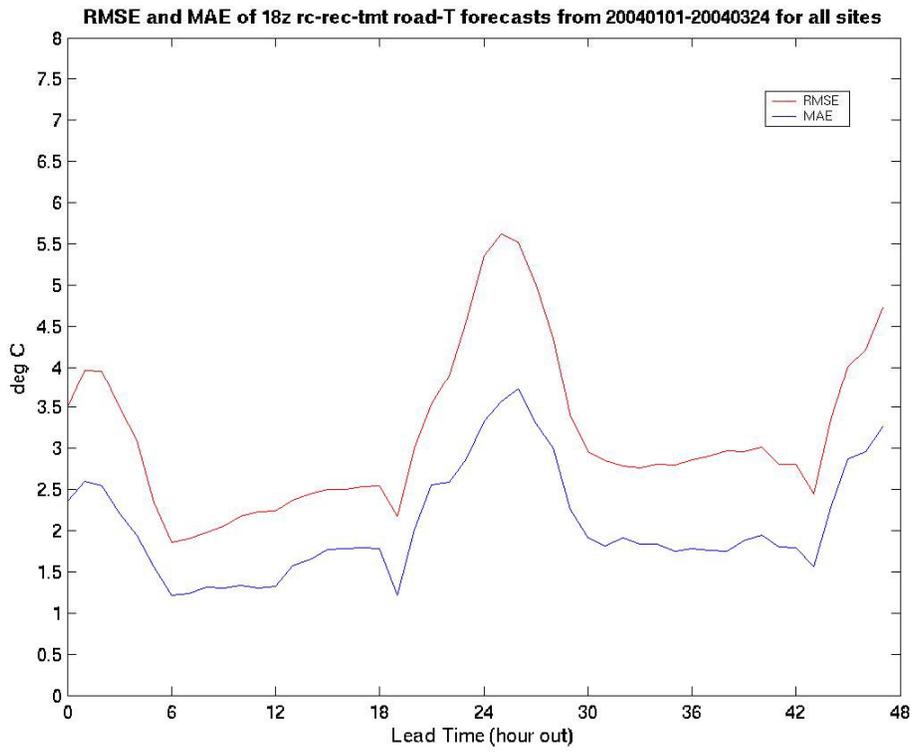
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