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16. Abstract

More and more, transportation system operators are seeing the benefits of strengthening links between planning and operations. A critical element in improving transportation decision-making and the effectiveness of transportation systems related to operations and planning is through the use of analysis tools. The use of the term "Tools" in this context is meant not only to include physical software and devoted analytical applications, but also more basic analysis methods and procedures as well. The intent of this brochure, and four accompanying case study brochures, is to help planners and operations professionals use existing transportation planning and operations analysis tools and methods in a more systematic way to better analyze, evaluate, and report the benefits of needed investments in transportation operations, to make the overall transportation system work better.

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^{*}SI is the symbol for the International System of Units. Appropriate rounding should be made to comply with Section 4 of ASTM E380. (Revised March 2003)

Applying Analysis Tools in Planning for Operations

More and more, transportation system operators are seeing the benefits of strengthening links between planning and operations. As noted on the FHWA Planning for Operations web site,

Linking planning and operations is important to improve transportation decision-making and the overall effectiveness of transportation systems. Coordination between planners and operators helps ensure that regional transportation investment decisions reflect full consideration of all available strategies and approaches to meet regional goals and objectives¹.

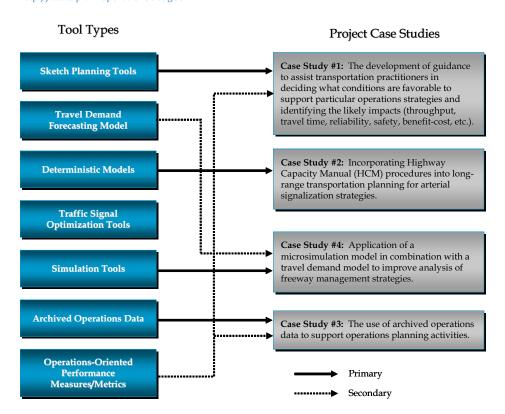
A critical element in improving transportation decision-making and the effectiveness of transportation systems related to operations and planning is through the use of analysis tools. The use of the term "Tools" in this context is meant not only to include physical software and devoted analytical applications, but also more basic analysis methods and procedures as well. The intent of this brochure, and four accompanying case study brochures, is to help planners and operations professionals use existing transportation planning and operations analysis tools and methods in a more systematic way to better analyze, evaluate, and report the benefits of needed investments in transportation operations, in order to make the overall transportation system work better.

CASE STUDY ASSESSMENTS

A series of four case studies supplement this brochure and provide some examples of available analysis tools and innovative methods that can be used to more closely link planning and operations. The case studies include guidance, the analysis approach used, and feasibility on how practitioners may implement similar processes in their own regions.

Further information on these innovative methods can be obtained at http://www.plan4operations.dot.gov/casestudies/analysis.htm.

1 Federal Highway Administration, accessed January 2009, [online] available at http://www.plan4operations.dot.gov.



REFERENCE AND DEPLOYMENT GUIDANCE

OPERATIONS STRATEGY IMPACT

A case study was conducted to assemble operational strategies impact data and deployment guidance into a spreadsheet format that was readily accessible and could easily be utilized by practitioners. Two separate spreadsheets were developed based on readily available data by various agencies: 1) Impacts Summary - high-level summaries of the likely impacts of operational strategies on various performance measures; and 2) Deployment Guidelines - guidance on specific thresholds or rules-of-thumb that have been developed to help practitioners identify conditions that warrant deployment of particular operations strategies. The spreadsheets are available at http://idas.camsys.com/links.htm.

Some examples of potential use:

- Justify operations investments Our region is interested in ramp metering but is concerned with potential impacts on safety. Our region is similar to Minneapolis and based on the impact summary, annual accident rate decreases by 37.9 percent for the peak period for traffic actuated ramp metering, providing us with additional justification for deploying ramp metering.
- Validate benefit/cost analyses Based on nine real-world evaluations of incident management systems, the benefit-cost ratios ranged from two to 30 with an average of 17, our value of 12 is within the range.
- Modifying default values in tools or methods for analyzing operational strategies - We are using IDAS to analyze incident management. We conducted an evaluation of three incidents and found that our reduction in incident duration is 22.5 percent. We will use 22.5 for the value in the tool rather than the 55 percent default based on other real-world evaluation studies.
- Where to deploy equipment For example, in rural areas, a CMS should be located at severe weather regions or upstream of major decision points.

Why Use Analysis Tools and Methods to Plan for Operations

Analysis tools are vital for providing objective assessments of transportation investments and performance. The following are some of the key benefits for using analysis tools to link planning and operations:

- Better decision making Tools allow users to make more informed planning/engineering decisions, estimate the impact of deployment, set priorities among competing projects, and provide a consistent approach for comparing alternatives;
- Evaluate multiple scenarios Analysis tools allow users to analyze
 and select the improvements or combination of improvements that
 best fit the region's needs, ability to compare the relative benefits and
 costs, and prioritize the improvements and the timing of deployments;
- Mainstream operations into the planning practices Tools
 compare impacts and benefits and costs of traditional and operations
 strategies, provide data to support planning needs, can forecast future
 resource requirements, and provide a consistent process to compare
 against other improvements, opening up funding opportunities;
- Add greater credibility to operations strategies Analysis tools
 provide benefit information that can be communicated to agency
 management, politicians, and the traveling public; and
- **Improve traffic management** Tools provide the opportunity for experimentation without traffic disruption, ability to evaluate existing strategies, incremental feedback to the planning/design process, and possibility to test "what if" scenarios.

The analysis tool used should be consistent with the plan's objectives and matched with budget and resource requirements. There is no one analytical tool that can do everything or solve every problem.

Example Impact Summary for Traffic Actuated Ramp Metering

Traffic Actuated Ramp	Denver, CO - Corridor VHT decreased by 13.1%, travel time decreased by 26.7%	Denver, CO - 19% increase in volume	California - 20% to 50% reduction in crashes		
Metering	Los Angeles, CA - 39% increase in speed	Los Angeles, CA - Up to 8% increase in volume	Denver, CO - Accidents decreased by 5% to 50%		
	Milwaukee, WI - 3% to 35% increase in speed	Milwaukee, WI - 22 % increase in volume	Milwaukee, WI - 15% reduction in crashes		
	Minneapolis, MN - Travel time decreased by 13.8% to 26.5%	Minneapolis/St. Paul, MN - Average peak throughput increased by 32%	Minneapolis, MN - Average number of peak period accidents decreased by 24%		

Planning for Operations Toolkit

Some agencies have been working toward an integrated approach to planning for operations for some time, some are just getting started, and others do not know where to begin. In current practice, most planning and operating agencies are using some combination of the following methods and tools²:

² Federal Highway Administration, June 2004, Traffic Analysis Toolbox, Volume II: Decision Support Methodology for Selecting Traffic Analysis Tools, Publication No. FHWA-HRT-04-039, accessed January 2009, [online] available at http://ops.fhwa.dot.gov/trafficanalysistools/index.htm.

- Sketch planning tools;
- Deterministic models:
- Travel demand forecasting models;
- Simulation tools;
- · Archived operations data;
- Operations-oriented performance measures/metrics; and/or
- Traffic signal optimization tools.

Sketch Planning Tools

Sketch-planning methodologies and tools produce general order-of-magnitude estimates of travel demand and traffic operations in response to transportation improvements. Sketch-planning tools perform some or all of the functions of other analytical tools using simplified analytical techniques and highly aggregated data. Sketch-planning approaches are typically the simplest and least costly of the traffic analysis techniques, but are usually limited in scope, analytical robustness, and presentation capabilities. The ITS Deployment Analysis System (IDAS), Screening for ITS (SCRITS), and Surface Transportation Efficiency Analysis Model (STEAM) are three popular examples of sketch planning tools. Another sketch method is the use of the ITS Benefits Database (http://www.itsbenefits.its.dot.gov/). Several agencies have used the results from evaluations and studies documented on this web site to justify investments in operational and intelligent transportation system (ITS) strategies.

Deterministic Models

Most analytical/deterministic tools implement the procedures of the Highway Capacity Manual (HCM). The HCM procedures are closedform (a practitioner inputs data and parameters and, after a sequence of analytical steps, the HCM procedures produce a single answer), macroscopic (input and output deal with average performance during a 15-minute or a one-hour analytical period), deterministic (any given set of inputs will always yield the same answer), and static (they predict average operating conditions over a fixed time period and do not deal with transitions in operations from one system state to another). These tools quickly predict capacity, density, speed, delay, and queuing on a variety of transportation facilities and are validated with field data, laboratory test beds, or small-scale experiments. Analytical/deterministic tools are good for analyzing the performance of isolated or small-scale transportation facilities; however, they are limited in their ability to analyze network or system effects. Two examples of deterministic models are Traffix and Highway Capacity Software (HCS). The Traffix software can conduct traffic impact analysis of new developments, calculate Level of Service (LOS) at critical signalized and unsignalized intersections, test different mitigation measures, and determine traffic impact fees for individual development projects. HCS implements the procedures defined in the Highway Capacity Manual (HCM 2000) for analyzing capacity and determining LOS for signalized and unsignalized intersections, urban streets, freeways, weaving areas, ramp junctions, multilane highways, two-lane highways, and transit.

INCORPORATING HIGHWAY CAPACITY MANUAL PROCEDURES INTO LONG-RANGE TRANSPORTATION PLANNING

The objective of this case study was to introduce operations considerations into the long-range transportation planning process in a largely automated way, allowing more detail to be built into the model without overly increasing the work effort involved.

The case study focused on two specific ways that *Highway Capacity Manual* (HCM) procedures can be applied to regional travel demand modeling and long-range planning. The first application addressed the way that segment capacities are modeled. The second application tested "what-if" operations scenarios that cannot be readily tested within the regional model, such as changing the amount of green time allocated to through movements.

The Wasatch Front Regional Council (WFRC) tested the applications developed through this case study on their Long Range Transportation Planning Model. While WFRC found the applications useful to examine and adjust corridor capacity by varying cycle length, green splits, number of through lanes, free flow speeds, or median type, they also identified challenges.

The case study met the overall goal of a proof-of-concept for incorporating operations calculations into a long-range transportation planning model in a largely automated way. The case study also demonstrated how different operations scenarios, such as changing the number of lanes or intersections green times, could be evaluated and the resulting capacity results sent back to the model for use in follow-up model runs.

Travel Demand Forecasting Models

Travel demand models have specific analytical capabilities, such as the prediction of travel demand and the consideration of destination choice, mode choice, time-of-day travel choice, and route choice, and the representation of traffic flow in the highway network. These are mathematical models that forecast future travel demand based on current conditions and future projections of household and employment characteristics. Travel demand models were originally developed to determine the benefits and impact of major highway improvements in metropolitan areas. Travel demand models are intended for planning purposes so they are limited in their ability to predict operational design characteristics (such as speed, delay, and queuing) resulting from implementation of operational strategies. Similar to deterministic tools, travel demand models tend to be static and do not represent the dynamic nature of traffic that are available from simulation tools. There are many types of travel demand forecasting models available, including TRANPLAN, EMME/2, TransCAD, and Cube. Forecasting models are being used to assess needs for long-range planning, transportation conformity, project evaluations, and regional air quality analyses.

Simulation Tools

Agencies use simulation tools to analyze operations of both transit and traffic to conduct needs assessments, alternatives analysis, environmental impact studies, and operations planning. Simulation tools may include microscopic simulation, mesoscopic simulation, or macroscopic simulation.

• Macroscopic simulation models are based on the deterministic relationships of the flow, speed, and density of the traffic stream. The simulation in a macroscopic model takes place on a section-bysection basis rather than by tracking individual vehicles. Macroscopic simulation models were originally developed to model traffic in distinct transportation subnetworks, such as freeways, corridors (freeways and parallel arterials), surface-street grid networks, and rural highways. They consider platoons of vehicles and simulate traffic flow in brief time increments. Macroscopic simulation models operate on the basis of aggregate speed/volume and demand/ capacity relationships. Macroscopic models have considerably fewer demanding computer requirements than microscopic models (below). They cannot, however, analyze transportation improvements in the level of detail as microscopic models, and do not consider trip generation, trip distribution, and mode choice in their evaluation of changes in transportation systems. Some examples of macroscopic simulation models include FREQ, PASSER, TRANSYT-7F, and VISTA.

- Mesoscopic simulation models combine the properties of both microscopic (below) and macroscopic simulation models. As in microscopic models, the unit of traffic flow for mesoscopic models is the individual vehicle and it assigns vehicle types and driver behavior, as well as their relationships with roadway characteristics. Their movement, however, follows the approach of macroscopic models and is governed by the average speed on the travel link. Mesoscopic model travel prediction takes place on an aggregate level and does not consider dynamic speed/volume relationships. As such, they provide less fidelity than microsimulation tools, but are superior to other planning analysis techniques. Mesoscopic simulation tools, such as DYNASMART-P, DynaMIT-P, TransModeler, and TRANSIMS lend themselves more towards short-range operations planning, allowing for modeling of regionwide networks, integration of simulation and assignment, analysis of traveler information strategies, and easier interfaces with travel demand models.
- Microscopic simulation models simulate the movement of individual vehicles based on car-following and lane-changing theories. Typically, vehicles enter a transportation network using a statistical distribution of arrivals (a stochastic process) and are tracked through the network over brief time intervals (e.g., one second or a fraction of a second). Upon entry, each vehicle is assigned a destination, a vehicle type, and a driver type. In many microscopic simulation models, the traffic operational characteristics of each vehicle are influenced by vertical grade, horizontal curvature, and superelevation, based on relationships developed in prior research. Computer time and storage requirements for microscopic models are significant, usually limiting the network size and the number of simulation runs. However, they have powerful visualization capabilities for presenting traffic flow to decision makers or the public resulting from improvement strategies. Microscopic tools in use today include CORSIM/TSIS, Paramics, AIMSUN, VISSIM, and TransModeler.

Archived Operations Data

The most widely available and used form of archived data are from traffic surveillance equipment on freeways, typically volumes, speeds, and lane occupancies from point-based detectors, spaced anywhere from one-third to one mile. Additional forms of archived data include travel times derived from probe vehicles, cell phone tracking, and toll tags or safety data. Archived data can be used by planning agencies to:

- 1. **Supply model inputs** providing link-level speeds and capacities. Interzonal travel times may also be estimated, although data is typically only available for freeways.
- 2. **Calibrate/validate operations and planning models** through checking modeled volumes, speeds, bottlenecks, and/or queue lengths against continuously-collected archived data.
- 3. Report existing conditions, real-time traveler information, and congestion performance trends.

INNOVATIVE INTEGRATED APPLICATIONS OF TRAVEL DEMAND MODELS AND MICROSIMULATION MODELS

The next case study looked at two alternate ways of combining microsimulation models with travel demand models. While travel demand models reasonably forecast travel demand patterns which reflect a certain level of route diversion due to capacity constraints, they often fail when analysts assign trip tables representing high demands resulting in significant over-capacity conditions.

In the first application, the travel demand model is used to estimate existing and future origin-destination (OD) demands for a freeway section. The microsimulation model is applied using the adjusted calibration year and future year OD tables. The freeway performance is estimated exclusively using the microsimulation model.

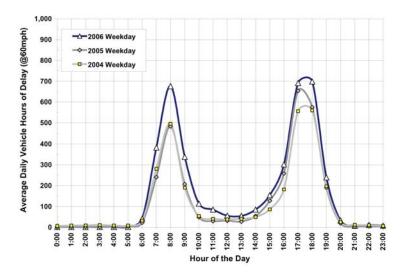
Subsequently, a different approach was used in applying the travel demand model and microsimulation model. The goal of this more innovative approach to combining travel demand models with microsimulation is to reflect the effects of downstream weaving and queuing on upstream locations (the output of the microsimulation model) within the travel demand model itself.

USING ARCHIVED DATA AS A TOOL FOR OPERATIONS PLANNING

The objective of this case study was to document the findings and results of an effort to use archived data for operations planning, and to summarize the successes and challenges associated with the work. The project used for this case study was the San Francisco Metropolitan Transportation Commission's (MTC) Freeway Performance Initiative (FPI), corridor studies used to develop a roadmap for the selection of the best projects and operational strategies in the region based on performance and cost-effectiveness. The focus of the case study was on the use of archived data for the existing conditions analyses.

The participating agency in this case study, MTC, launched an FPI program and due to time and budget constraints, the existing conditions analysis relied heavily on archived data. A variety of archived data were used, including PeMS, the MTC 511 system, HICOMP, TASAS, historical probe vehicle runs, and traffic counts. The archived data sets were used to analyze multiple performance measures, which included travel time, speed, delay, travel time reliability, safety, and productivity.

MTC is planning to advance its efforts of applying archived data to operations planning by improving detector coverage, detector health, and PeMS usability. MTC will continue using archived data for planning studies, including bottleneck identification, queue length, queue duration, travel times, speeds, volumes, and accident analysis.



Operations-Oriented Performance Measures/Metrics

Having effective analysis tools and performance measures that estimate the impacts of operational improvements enables planners to compare and prioritize investment strategies and communicate the benefits to decision-makers. Traditional planning methods are not typically sensitive to many of the benefits derived from operational improvements (e.g., reduction in non-recurring delay and crashes) and are limited to studying operational treatments that improve base capacity (e.g., ramp meters, signal timing). However, there are some sketch planning tools that are designed specifically to assess ITS and operational impacts and many simulation tools have the capability. In addition, more agencies are recognizing the need to expand the performance measures used to evaluate transportation investments, and are incorporating more operations-oriented measures into their planning process.

Traffic Signal Optimization Tools

Traffic optimization tool methodologies are mostly based on the HCM procedures and are primarily designed to develop optimal signal phasings and timing plans for isolated signal intersections, arterial streets, or signal networks. This may include capacity calculations; cycle length; splits optimization, including left turns; and coordination/offset plans. Some optimization tools can also be used for optimizing ramp metering rates for freeway ramp control. More advanced traffic optimization tools are capable of modeling actuated and semi-actuated traffic signals, with or without signal coordination. Four such tools are Synchro, Transyt-7F, SOAP, and PASSER. Traffic engineers generally determine which optimization tool is best depending on the goal of the traffic signal timing study, network conditions, and data availability.

Matching Transportation Planning Needs with Operational Analysis Tools and Methods

There is no one analytical tool that can do everything or solve every problem. The method or tool selected for any analysis should be consistent with planning objectives and matched with budget and resource requirements. Time constraints and budget factors must be considered, as does data needs and availability. Using too sophisticated a tool may result in poor use of resources (e.g., use of microsimulation for a preliminary screening of scenarios). However, using a less demanding tool in circumstances that require a particular type of analysis may result in inaccurate or unreliable results (e.g., use of a travel demand model for traffic signal optimization). Finding the right tool(s) requires careful consideration. The following suggests ways to match transportation planning needs with the appropriate operational analysis tools and methods.

As described earlier, there are several categories of tools and methods available (i.e., sketch planning tools, travel demand forecasting models, deterministic models, simulation, etc.). These methods vary in purpose, complexity, input/output data, and strategies analyzed. In addition, not all tools fit neatly into these general categories. Some tools may combine capabilities of several different categories (e.g., IDAS is a hybrid between a sketch planning tool and a travel demand forecasting model). Furthermore, some tools, when integrated, apply to many transportation planning needs.

Table 1 maps typical transportation planning needs with operational analysis tools and methods that may be appropriate. The mapping is meant as a general guideline and suggests strategies in line with common practice. As there are advantages and challenges to using each type of tool, a careful analysis should be done to decide which tool or method to use on a case-by-case basis. Factors, such as technical complexity, available time, budget, and data resources, will aid in the process of determining which method is best.

As evident in Table 1, most planning needs may be addressed with more than one operations planning tool/method. To narrow down the options, the basic advantages and limitations for each tool type should be taken into consideration. This information is summarized in Table 2. The available data, desired outputs, target audience for the results, geographic scope, facility type, mode of travel, and the strategies being evaluated will need to be carefully considered when selecting the right tool/method.

The Traffic Analysis Toolbox Volume II: Decision Support Methodology for Selecting Traffic Analysis Tools spreadsheet tool available at http://www.ops.fhwa.dot.gov/trafficanalysistools/index.htm provides a method to help practitioners select the most appropriate tool(s) for the task at hand.

Selecting an Analysis Tool or Method

The Traffic Analysis Toolbox defines several criteria necessary to help identify the analytical tools that are most appropriate. The criteria include:

- The analytical context including:
 - » Planning Short- or long-term studies or other State, regional, or local transportation plans (e.g., master plans, congestion management plans, ITS strategic plans, etc.);
 - » Design Approved and funded projects going through alternatives analysis or preliminary design to determine the best option for implementation. This also includes the analysis of roadway features needed to operate at a desired level of service (LOS); and
 - » Operations/Construction Similar characteristics to design

TEXAS DOT TESTIMONIAL REGARDING THE USE OF AN ANALYSIS TOOL

We were able to provide better sequencing to the contractor and therefore reducing the queuing or the traffic congestion. We were able to give him actual times as far as when he could go in and set up different traffic control plans and at the same time, we were able to provide the information to our city engineers, our co-partners in this particular project, and ask him to go ahead and optimize traffic signals on the other parallel routes, therefore, reducing congestion and, at the same time, reducing the frustration of our traveling public.

Further information can be obtained at http://www.ops.fhwa.dot.gov/trafficanalysistools/videos/leos_transcript.htm.

- projects, but are performed to determine the best approach for optimizing or evaluating existing systems.
- Ability to analyze the appropriate geographic scope or study area for the analysis, including isolated intersection, single roadway, corridor, or network.
- Capability of modeling various **facility types**, such as freeways, highoccupancy vehicle (HOV) lanes, ramps, arterials, toll plazas, etc.
- Ability to analyze various **travel modes**, such as single-occupancy vehicle (SOV), HOV, bus, train, truck, bicycle, and pedestrian traffic.
- Ability to analyze various traffic management strategies and applications, such as ramp metering, signal coordination, incident management, etc.
- Capability of estimating traveler responses to improvement strategies, including route diversion, departure time, mode shift, destination choice, and induced/foregone demand.
- Ability to directly produce and output performance measures, such as safety measures (crashes, fatalities), efficiency (throughput, volumes, vehicle-miles of travel (VMT)), mobility (travel time, speed, vehicle-hours of travel (VHT)), productivity (cost savings), and environmental measures (emissions, fuel consumption, noise).
- **Tool/cost-effectiveness** Parameters that influence cost-effectiveness include tool capital cost, level of effort required, ease of use, hardware requirements, data requirements, animation, etc.

Table 1. Transportation Planning Needs and Operational Analysis Tools

	OPERATIONAL ANALYSIS TOOLS/METHODS						
Transportation Planning Needs	Sketch Planning Tools	Deterministic Models	Travel Demand Forecasting Models	Simulation	Archived Operations Data	Operations- Oriented Performance Metrics	Traffic Signal Optimization Tools
Needs Assessments/ Deficiency Analysis		•	•	•	•	•	•
Preliminary Screening Assessments	•					•	
Alternatives Analysis	•		•	•		•	
Strategic ITS Planning	•		•			•	
Project Scoring/ Ranking/ Prioritizing		•	•			•	
Corridor and Environmental Analysis		•	•	•		•	•
Planning for Nonrecurring Congestion	•		•	•	•	•	
Performance Monitoring		•			•	•	•
Evaluations of Developed Projects	•		•		•	•	

Additional Considerations

Investment Requirements for Operations Strategies

An operations investment typically requires not only capital, but also ongoing operational and maintenance costs. In competing for funds, it is particularly important to identify management and operations costs for a project along with a justification for these funding needs. Having tools or methods to identify the costs and validate these needs would be valuable in 'selling' an operations project. Accurately estimating and allocating life-cycle costs upfront helps to ensure that transportation goals can be achieved.

There are resources available to help estimate the life-cycle costs associated with operations. For operations costs associated with ITS or operations improvements, one such resource is the ITS Costs Database (www.itscosts.its.dot.gov), a web site designed to provide easy access to data for use in developing cost estimates of ITS deployments. Estimates

Table 2. Advantages and Challenges of Operational Analysis Tools

Tool/Methods Challenges Advantages Limited in scope, Low cost Fast analysis times robustness, and presentation **Sketch Planning Tools** Limited data requirements capabilities view of the "big picture" Validated models available Limited ability to analyze for most metro areas operational strategies **Travel Demand** Evaluation of the regional Typically does not capture **Forecasting Model** impacts nonrecurring delay Consistent with current planning practices Quickly predict impacts for Limited ability to analyze an isolated area broader network impacts **Deterministic Models** Limited performance Widely accepted measures • Effective tool for testing Calibration process can be Traffic Signal plans prior to field time consuming **Optimization Tools** implementation Proven operational benefits Demanding data and Detailed results, particularly microsimulation computing requirements, Dynamic analysis of particularly microsimulation Simulation incidents and real-time Resource requirements may limit network size and diversion patterns Visual presentation number of analysis opportunities scenarios Limited availability of Quick data collection Current/up-to-date data quality data **Archived Operations Data** Provides detailed response Requires access to data/ to public officials based on privacy concerns real-world data Limited availability of Provides detailed response **Operations-Oriented** to public officials based on quality data Performance real-world data Difficult to fuse different Measures/Metrics types of data

NEW MEXICO, MID-REGION COUNCIL OF GOVERNMENTS - TESTIMONIAL REGARDING THE USE OF AN ANALYSIS TOOL

We found the IDAS tool very useful for our project prioritization – especially with the cost-benefit analysis. It provided us a clear comparative mechanism to evaluate benefits of projects that – inherent with ITS deployments that – aren't necessarily apparent or considered in the normal project programming and prioritization process.

Further information can be obtained at http://www.ops.fhwa.dot.gov/trafficanalysistools/videos/masek_transcript.htm.

for operations costs, maintenance costs, and capital costs are provided individually, along with the average service life (in years) of each system component. In addition, the cost module in the sketch planning tool IDAS is consistent with the ITS Costs Database and provides life-cycle cost estimates for ITS investments.

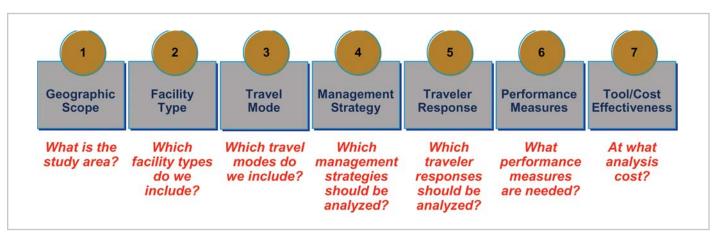
Developing Performance Measures³

Performance measures are a critical component of both planning and operations. In addition to providing information on current conditions, performance measures can be used to evaluate the success of implemented projects, provide insight into expected future conditions, and compare various potential transportation improvement strategies. They are invaluable when presenting information to decision-makers and the public. Performance measures should provide a comprehensive view of system operations from the perspective of both system managers and users. In the case of considering operations in the planning process, the development of performance measures should include not only planners and policy-makers, but also those involved with management and operations. Management and operations staff will bring the day-to-day, ongoing operational perspective, with considerations such as travel time, delay, safety, and reliability. For example, operational improvements such as traveler information and incident management are specifically designed to improve conditions during non-recurring congestion. The limited number of tools available to estimate the performance measures typically associated with operational strategies is often noted as a constraint in advancing operational strategies. However, there are a growing number of tools that can analyze all or some, including IDAS, SCRITS, Cal-B/C, and various simulation tools.

Collaboration - Incorporating Operations Strategies that Improve Systemwide Performance

Different groups within an agency tend to focus on their own aspect of the program: operations is separate from maintenance; transit is

3 Federal Highway Administration, accessed January 2009, [online] available at www. plan4operations.dot.gov.



Source: Federal Highway Administration, June 2004, Traffic Analysis Toolbox, Volume II: Decision Support Methodology for Selecting Traffic Analysis Tools, Publication No. FHWA-HRT-04-039, [online] available at http://ops.fhwa.dot.gov/trafficanalysistools/index.htm.

separate from highway; and so on. When each of these departments develops projects, they naturally tend to focus on projects that offer benefits within their own realm of responsibility. Even though all transportation projects and activities have impacts on other aspects of the transportation system, few agencies possess the tools and processes that would enable them to look at improving systemwide performance. As a consequence, optimization of one element of the transportation network may result in adverse effects on the performance elsewhere or of the system as a whole.

For example, an agency might develop separate alternatives to mitigate one problem: an infrastructure redesign, a transit improvement, and an operations alternative. These three alternatives are typically evaluated individually and only one will be selected. More benefit to the overall transportation network may come from some combination of elements of each of the three alternatives. In general, operations should no longer be considered a separate and distinct alternative; it should be integrated with other alternatives.

Rather than proceeding with compartmentalized, segmented planning, projects (operational or otherwise), we should identify and analyze these projects with consideration for their impacts across the entire transportation system. Regional coordination is needed for everyone to understand the big picture and work together toward the most effective solutions. Some agencies have begun to promote this type of work, while others are trying to catch up. Tools are needed to help promote this systemwide, regional way of thinking.

There are few established procedures, methods, and/or tools for evaluating operations strategies on a regional scale. Performance measures are needed that address not only traditional improvements but operations as well, so that a fair comparison can be made. Some tools exist that enable planning-level analysis of operations; and others are improving analysis techniques and developing innovative approaches. One challenge is to determine how the various tools can be integrated and most appropriately used for the type of evaluation at hand. Multiple tools may be needed depending on the character and scale of the proposed improvement.

Promising Methods and Challenges

While capacity-related operational treatments are being studied with existing models, analysis of strategies targeted at non-recurring roadway events (incidents, work zones, weather, and special events) has lagged. These treatments may include direct management of facilities, as well as traveler information. Because these non-capacity-related sources cause a substantial portion of total delay nationwide (50 to 60 percent by most estimates), studying them with existing methods or analytic tools is important to incorporating operations in the planning process.

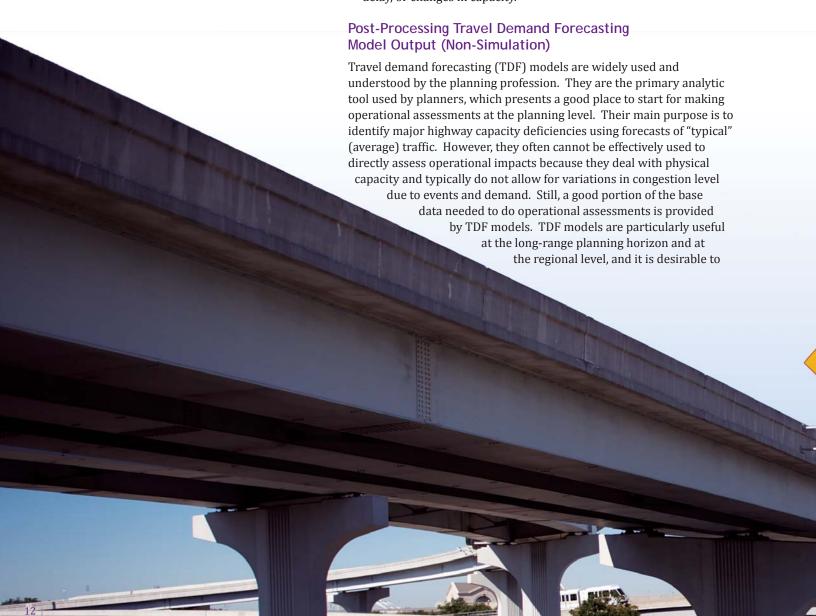
Regardless of the analytic methods selected to perform planning-level assessments of operational improvements, some key topics should be considered in the short term:

 Context – Tools and methods must be matched to planning applications. Planners engage in analyses at different scales – from sketch planning to evaluating the impacts of specific design alternatives. Factors such as analytical context, geographic scope, facility types, modes of travel, management strategies to evaluate,



traveler responses, and desired performance measure outputs, among others, should be considered in determining which analytical tool or method should be used.

- 2. Realistic estimates of congestion (i.e., delay) by source should be made; these include bottleneck, incident, weather, work zone, traffic control, special events, and daily variations in demand. Since operational treatments largely affect non-capacity-related delay, it is essential that these source estimates be made as a starting point. The variability in travel time/delay caused by these sources is essentially how reliability is defined, and rolling them up to an overall measure of reliability can be easily done. Alternately, overall reliability can be used as a surrogate for delay by source, but the ability to predict it as a function of data readily available at the planning level is still required. Ideally, delay estimates should directly incorporate the effects of queuing, time of day, and bottleneck location. This will require additional data items such as more accurate physical capacity estimates and event characteristics (e.g., incident duration).
- 3. **Impacts of different operational treatments** should be applied for each source of delay, either as direct delay reduction factors, shifts in demand (volume), changes in factors used to estimate non-capacity delay, or changes in capacity.



consider traditional capacity and operational treatments simultaneously. Extending TDF model output by using post-processors is a logical step that can be accommodated relatively easily. Current post-processors basically work in this fashion, but there is opportunity to improve their interfaces and update methodologies based on more recent data, local data, or methods that have become available. Post-processing can be performed with existing software packages, but other simple and custom procedures could also be derived.

Traffic Simulation Models (Linking and/or Integration)

Adaptation of mesoscopic or macroscopic simulation models, especially when linked to travel demand models, offers potential for identifying network deficiencies and the impact that operations strategies can have on alleviating such deficiencies. An example of a linked TDF/meso/ microsimulation analysis is the model corridor study conducted by Caltrans in the San Francisco Bay Area I-880 Corridor. In this study, a regional demand model (EMME/2) is linked with a mesoscopic simulation model (DYNASMART-P), which is linked to a microscopic simulation model (Paramics). This approach allows for assessment of trip generation, trip distribution, and mode shift (features of the regional travel demand model); followed by assessment of regional route diversion (feature of the mesoscopic simulation model); and followed in turn by local assessments of delay, bottlenecks, queues, and travel time (using the microsimulation model). Another innovative application of the mesoscopic simulation model is to replace the static traffic assignment methods used in the current travel demand models with dynamic traffic assignment.

Microscopic simulation models provide the most refined estimates of delay and focus on detailed areas. However, they also require more data and resources than the other analysis tools. They are effective in determining traffic flows, providing realistic representation of queues and resulting traffic congestion, integrating planning and operations, and quantification of benefits due to operational strategies. Simulation tools also provide powerful visual outputs that allow planners, decision makers, and the public to visualize existing or future conditions and the effects of alternatives.

TTI AND TEXAS DOT TESTIMONIAL REGARDING THE USE OF AN ANALYSIS TOOL

...it enables us to show the public and decision makers what will work, what won't work, with a visual display, rather than boring them with statistics.

What we've been able to do with Dynasmart is go to the MPO with our projects and have them look at the technical aspects of a project over another that might be in competition with being programmed into long-range planning. Through the technical analysis and through funding available, we've been able to push several projects to the plan.

Further information can be obtained at http://www.ops.fhwa.dot.gov/trafficanalysistools/videos/leos_transcript.htm.



Use of Archived Operations Data

Archived data from operations sources have great potential for planning applications, but the applications for archived data are different from those for the models discussed above. It is true that archived operations data can be used to supply model inputs and for calibration/validation of models, but the applications differ substantially and in some ways represent new territory for planners:

- Customized Congestion Relationships Simple (sketch planning level) relationships for predicting reliability and non-recurring congestion can be developed using localized data, even down to the facility level (e.g., nonrecurring congestion is X% of recurring congestion; reliability as a function of average congestion level). Additionally, archived data is a good source of time-of-day demand (volume) information.
- Ongoing Performance Measurement This deals with what has already transpired on the system, rather than predicting its future condition (the traditional realm of planners). Developing a seamless performance measurement program where the same performance measures are used across the entire time horizon (from the recent past to the distant future) and for various applications (both planning and operations) would be one way of involving planners more directly in operations. A performance measurement program could include estimates of total congestion, reliability, and congestion by source, to name a few.
- Evaluations of Operational Deployments Evaluations of the effectiveness of projects are not routinely done by planners, but is an area that they can naturally move in to, especially with regard to operations. To facilitate evaluations, guidelines on experimental design, data collection, and analysis would be helpful for planners (e.g., ITS Evaluation Guidelines at http://www.its.dot.gov/evaluation/eguide_resource.htm).
- Create Synthetic Origin-Destination (OD) Data Planners and engineers can use archived data to create synthetic OD data for shortterm operations planning, such as work zone management, incident management, and special event management. Synthetic OD data created from archived data should be more realistic and reliable than those generated from TDF models.

Project Development, Prioritization, and Performance Measures in the Regional Planning Process (e.g., LRTP, TIP, Congestion Management Process)

Incorporating the ability to consider operational improvements and concerns within the regional transportation planning process (e.g., deficiency analysis for identifying potential projects, project prioritization process, operations-oriented performance measures) needs to be achieved if operations is to be streamlined in transportation plans. One potential item of interest is how operations and capacity expansion projects can be "bundled" together as congestion relief packages. Another might be what tools, methods, and/or performance measures can provide "apples-to-apples" comparisons of investment strategies and most appropriately represent the impacts of these investments.

In the long term, the tools and methods for analyzing and evaluating operational improvements/investments should be consistent with

approaches in use for traditional capacity improvements. Ideally, this should begin at the regional level with sketch planning and/or travel demand forecasting methods, move to the subarea or corridor level with travel demand forecasting and/or mesoscopic tools, and then to project-level analysis using microscopic simulation models. Methods to automate or link the transition from one tool type to the next should be established to maintain consistency and reduce cost, schedule, and data requirements.

Key Findings and Challenges

Several key findings, issues, and challenges were identified in developing the overview and case studies for applying analysis tools and methods to advance operations in planning including:

- There is a need for a message that resonates with both planners and operators, down to the terminology that is used to discuss the consideration of operations within planning processes. Both planning and operations staff need to see the benefits of using operations data, regional coordination, and analyzing operations strategies within the planning process.
- Both planners and operators need to move away from deploying operations as individual projects or additions to capital investments; operational strategies work best as part of a systematic, regionwide application of programs and projects aimed at improving systemwide transportation efficiency.
- Few established procedures, methods, and/or tools are available for evaluating operations strategies on a regional scale. Although there is now a broader range of tools available, the challenge is determining how these tools can be integrated and most appropriately used for the type of planning effort at hand. Multiple tools may be needed depending on the problems and solutions under consideration. In addition, most of the operations-oriented tools are not well understood or consistent with analysis tools typically used by planners.
- There is a need for additional guidance on how existing tools and methods can be used within the planning process, either as typically applied or in innovative ways, to analyze operations strategies for improving transportation system performance.
- The measures of effectiveness typically considered in the planning process do not provide a level playing field for capacity versus operational improvements. For instance, current planning practices do not typically recognize nonrecurring delay or its causes (e.g., incidents, construction, weather, special events, etc.) even though nonrecurring delay is estimated to represent approximately 60 percent of total delay.
- There is need for a better understanding of the impacts operational strategies have on travel decisions (mode, route, time of day), and to capture that within the new and existing methods and tools.
- Travel demand forecasting (TDF) models and simulation models need to become more compatible and/or integrated to best evaluate operations strategies. Simulation tools need to move towards better consideration of demand, and travel demand models need

to move towards improving time-of-day and nonrecurring delay considerations.

- There seems to be less interest from planners in archived data sets
 than expected, although it is becoming more widely used over time.
 This disinterest may result from the format of archived data; a lack of
 understanding on how it may be used; and/or a lack of confidence in
 the usefulness or quality of the data.
- Existing methods and tools typically do not take all travel modes and/ or transportation programs into consideration (e.g., freight, transit, operations, etc.).
- Guidance is needed on how to incorporate air quality analysis
 using the Environmental Protection Agency's (EPA) MOtor Vehicle
 Emission Simulator (MOVES) emissions model system when analyzing
 operational strategies in the planning process (http://www.epa.gov/
 otag/models/moves/index.htm).

While many challenges, gaps, and issues exist in linking planning and operations through the use of analysis tools and methods, there are many opportunities to use existing tools and methods more innovatively to advance operations in the planning process. The four case studies supporting this were intended to provide practitioners with some innovative approaches and guidance on how they might implement similar processes in their own regions.

